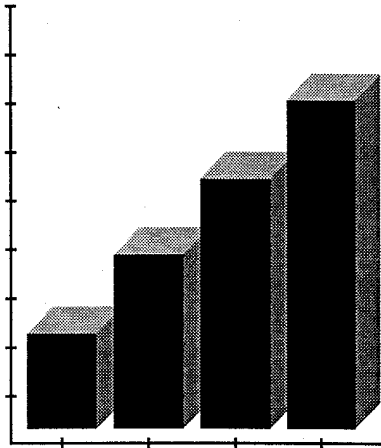


The **UPTRENDS'** Service Manager



UPTRENDS has helped us to realize a significant reduction in costs. By streamlining certain procedures and eliminating a number of manual tasks, we not only have more time to sell, but we've dramatically improved our data management system.

D.D., ReMACS Corp.

I took months to sample nearly a dozen programs- all the major guys. Now we've been using UPTRENDS for six months and I'm very happy to report that everything we hoped for, asked for, or expected from your company and product has been delivered. "

J.B., McDonnell Corp.

"UPTRENDS is definitely one of the most intuitive, flexible and business feature/function rich products out there today. "

D.F., Allied Companies

Uptrends Management Software, Inc., providing Service Automation, Sales Automation, Contact Management, and Custom Programming software solutions since 1989.

Key Features

- Tracks Incoming/Outgoing Service Incidents
- Tracks Average Response Time
- Expert System with Fast Retrieval of Similar Incidents & Solutions
- Billing Options: Prepaid, Open, Monthly, Hourly, Point of Sale., By Incident
- Time & Materials Invoicing
- Automatic Generation of Service Orders for Multiple Contacts
- Individual & Group Service Scheduling
- Generates Service Contracts
- Prioritizes Open Incidents
- Designed for Phone Desk & Field Service Operation
- Integrated Sales., Marketing.. Expense..
- Activity & Contact Management Modules
- Motes., Letters., & Label Printing
- LAN to Remote Computer Data Synchronization
- Interface to PalmPilot & IBM ThinkPad
- 32 bit
- Full Documentation in On-line HELP

System Requirements

Windows 95, 98, NT. The LAN version is compatible with most networking software, including Windows NT, Novell NetWare, and Lantastic.

Uptrends Sales, Training & Service provided since 1992

BRET A. BENNETT
Automated Business Solutions

www.bretabennett.com
561-798-1090